

UW-Stout IT Strategic Plan Goals

Teaching and Learning

Provide leadership and guidance to the campus in technology implementation and utilization to effectively enhance teaching, learning, research and administrative processes. Empower students to achieve academic success by ensuring the infrastructure, tools, software and support are available to support the variety of learning opportunities available to students in a digital learning environment.

Communication & Training

Foster an environment that promotes effective internal and external communication that ensures service and project communications are well coordinated, accurate, consistent, timely and responsive to the needs of intended audiences. Providing training through high-quality learning activities and resources that meet the unique needs of all learners.

Service

Provide responsive technical and instructional support to all users of technology at UW-Stout. Work to be proactive by providing resources, coaching, and just-in-time instruction to help users use new technologies in their unique environments.

Infrastructure

Build and maintain a sound, advanced, secure, and productive information technology infrastructure (including but not limited to facilities, hardware, networks, and software) capable of providing reliable, effective and sustainable services to all students, faculty, and staff throughout the institution, including remote university members.

Security

Provide reliable, secure, student-centered delivery of services to the campus community. Provide all users a comprehensive range of resources, trainings, and services available to build their awareness and capacity to follow security policies and procedures effectively.

Innovation







Value the pursuit of innovation, technology and sustainability with a constant eye to the future. Support the University's mission by encouraging and promoting new and transformative technologies.



UW-Stout IT Strategic Plan Objectives

Information Technology is integral to the mission of UW-Stout and is a critical component in how we support our faculty, students, and staff on and off campus.

UW-Stout Mission: University of Wisconsin-Stout is a career-focused, comprehensive polytechnic university where diverse students, faculty and staff integrate applied learning, scientific theory, humanistic understanding, creativity and research to solve real-world problems, grow the economy and serve a global society.

Goals	Objectives	
 Communication and Training	1.1 Leverage StoutCloud, social media, and mobile technologies, multiple methods of communication to provide effective and consistent content delivery. 1.2 Increase the capacity for all staff to improve their professional practice through ongoing coaching and relevant staff development using a variety of delivery options.	Mission <i>Learning and Information Technology is UW-Stout's steward of technology in support of education. We are committed to providing and maintaining secure, high-quality, reliable, and a flexible solutions in alignment with UW-Stout's mission and vision.</i>
 Infrastructure	2.1 Establish a sustainable, secure, compliant, robust and reliable IT infrastructure that enables a consistent technology experience for all users. 2.2 Provide a robust and reliable voice communications infrastructure.	
 Innovation	3.1 Advance the academic mission of the University through innovative and effective technologies, resources and services. 3.2 Foster a mindset of technology innovation and collaboration to leverage ideas.	
 Security	4.1 Strengthen the overall data security posture by enhancing business practices to ensure consistent data security practices are in place throughout the community. 4.2 Implement privacy and security tools to protect the identities of campus users and moderate and high-risk data. 4.3 Design and implement ongoing data security awareness campaigns for all levels of the University community.	Vision <i>Learning and Information Technology will provide strategic, innovative technology solutions to advance teaching, learning and administrative practices and act as trusted partner, advisor, and leader in the Stout community.</i>
 Service	5.1 Improve our customers' understanding of the services and support available 5.2 Establish service management and communication processes to facilitate transitions and routine activities 5.3 Ensure a strong, knowledgeable IT workforce capable of achieving the information technology goals	Values <i>Customer Service Communication Collaboration Leadership Reliability Stewardship</i>
 Teaching and Learning	6.1 Improve support of faculty in the creation, implementation, and use of effective and innovative teaching techniques through technology. 6.2 Provide technologies and processes that enhance the learning experience of students.	