Recovering from a forgotten password in Identity Finder

It is not possible to recover a forgotten password. However, you can delete your profile and create a new profile with a new (or no) password:

- Open Identity Finder and click **Skip** to login as a Guest.
- Click **Open Advanced Interface**.
- Click the **Configuration** tab and the **Settings** button.
- Select **Profile** in the menu on the left.
- In the right panel, next to **Delete Profile**, click the **Delete** button.
- Click **Yes** to confirm and **OK** to continue.
- Close Identity Finder and reopen it. Enter your new password.

**NOTE:** When you delete your Identity Finder profile, you will lose your "Ignore" list entries.