

The Role of the University of Wisconsin-Stout University Library as Information Provider

The University Library will continue to take a leadership role within the university community to emphasize our role as information provider by:

1. Mediating between information-seekers and information by providing selection, organization, evaluation, consultation and instructional needs;
2. Continuing collaboration with campus information technology units;
3. Meeting the library and information needs of instructors and students involved in the online course management system;
4. Investing in training library staff to keep abreast with information resources and technology;
5. Selecting and providing adequate information and resources (including necessary equipment) to meet programmatic needs of the Stout community including distance learners;
6. Reviewing University Library positions, as vacancies occur, to emphasize the need for computer expertise and applications in the position description;
7. Striving to be involved in the development and implementation of campus information centers;
8. Evaluating information services on the basis of effectiveness to the patron;
9. Continuing to identify and provide user-friendly access to both in-house and remote information resources.

The University Library will continue to take a leadership role outside the university community to emphasize our role as information provider by:

Extending the availability of UW-Stout information resources beyond the primary users by the development of uniform policies of access and use.

The UW-Stout library will have an active role in providing information services to clientele beyond the Stout campus. The development of an extended role would include the broadening of use and borrowing privileges, wider promotion of the availability of resources and services, and improved access to materials in formats and languages appropriate to the needs of special populations (e.g., the physically disabled, learning and visually impaired, non-English speaking ethnic populations, correctional institutions residents, and rural populations).

6/6/2008

The priorities for any broadened information resource sharing by UW-Stout must continue to give primacy to supporting the missions of UW-Stout and the UW System. In order of priority, the UW-Stout Library Learning Center will:

1. provide information resources to the UW-Stout community;
2. provide information resources to the UW System community;
3. share information resources with state, national, and international communities of academic institutions;
4. share information resources with Wisconsin education and government agencies;
5. share information resources with out-of-state education and government agencies;
6. make system-wide library resources available to private sector institutions within Wisconsin;
7. assure access to UW-System library resources by all of the citizens of Wisconsin

The primary users of the University of Wisconsin-Stout University Library (UW-Stout students, faculty, and staff) must have the first access to available information. The University Library will strive to provide free access. Secondary users may or may not be charged depending on reciprocal agreements and/or contractual obligations. The definition of primary and secondary users may vary for certain units of the University Library, such as the Area Research Center and Instructional Resources Service, because of their source of funding, contractual agreements, special mission, and regulatory basis.

This is a local application from the Report of the Steering, Committee on Strategic Planning for Libraries in the University of Wisconsin System (1991), Recommendation 7 (Statewide Information Sharing).

See the following attachments:

Attachment 1 – Levels of Service

Attachment 2 – Recommended Levels of Service, UW-Stout University Library

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Attachment 1

LEVELS OF SERVICE

On-site, point-of-use and brief service will be available to all.

Level 1:

All university library services. Any necessary charges will be applied uniformly.

Level 2:

Borrowing privileges of all circulating in-library resources with limited exceptions. Any necessary charges will be applied uniformly. Off-campus online access to subscription databases is unavailable.

Level 3:

Library services limited by externally-imposed fees or priority access needs. Service exclusions:

Services with a high priority to the Stout Community; e.g., equipment.

Services with pass-through charges

Services limited by a database license agreement

Document Delivery (request through home library)

Level 4:

All services may be offered by mutual agreement or contract or for reimbursement. Services to Level 1 may determine the availability of service to Level 3.

Attachment 2

RECOMMENDED LEVELS OF SERVICE
UW-STOUT UNIVERSITY LIBRARY

	Level 1	Level 2	Level 3	Level 4
UW-Stout Community				
Undergraduate	x			
Graduates	x			
Faculty/Academic Staff	x			
Classified	x			
Adjunct Professors ¹	x			
Limited Term Employees	x			
Retired Employees/Emeriti	x			
Distance Education Students ²	x			
Students in Hiatus ³	x			
UW-Affiliation				
UW System Students		x		
UW System Staff		x		
Stout Alumni			x	
Stout Technology Park		x		
Spouses of Stout Community			x	
Wisconsin				
Wisconsin Residents (18+)			x	
Wisconsin Business				
Wisconsin Business affiliated with UW-Stout			x	
Wisconsin Business (general)				x
Education				
K-12 Groups			x	
K-12 Teachers			x	
CESA Groups			x	
Non UW Post-secondary Schools			x	
National/International				
Education				x
Business				x

¹ Appointed, usually with no pay, with the incumbent donating teaching, research and service to the University.

² Registered through UW-Stout for a DE course.

³ Students finishing coursework or degree work with sponsor.