I. Degree: B.S. in Hotel, Restaurant & Tourism Management

Program Director: Dr. Edward Harris

PRC Status Report Liaison: Loretta Thielsman

Date of Status Report: January 17, 2008

Date of Last Review: April, 2005

II. Previous Review:

Issue(s) of Concern regarding the 2007-2008 Status Report

1. Teaching: there was a concern about the quality of teaching of some faculty and staff.

2. Curriculum: some students complained of redundancy of content topics in some courses.

Response Summary

The sources for the findings were an online student evaluation survey which was conducted in September, 2007, and the program director’s status report.

PRC program objectives that have been met:

1. Teaching: The student evaluations show that most of the students who responded are positive to very positive about the program and the teachers in general. There were also some strong negative statements as well about certain teachers.

2. Curriculum: Some students are still complaining about unnecessary repetition or overlap in some courses and lack of up to date materials in some courses.

III. Committee Findings:

The Planning and Review Committee recommends the continuation of this program until the next scheduled review in academic year 2011-12. Some of the students who responded were highly critical of the program and some of the teachers. Some student comments contained high praise for the program and some teachers. It is recommended that the department chair and the dean closely monitor teaching quality any address and problems in that area. It is also recommended that the program director remain especially attentive to problems in redundancy of topics in different courses as well as investigate the introduction of new courses to enhance the program. It is also recommended that the dean strive for continuity and consistency in the program director’s role.